

## FACTS

### WHAT DOES SERVISOLUTIONS, A DIVISION OF THE ALABAMA HOUSING FINANCE AUTHORITY (SERVISOLUTIONS), DO WITH YOUR PERSONAL INFORMATION?

#### Why?

Financial companies choose how they share your personal information. Federal law gives consumers the right to limit some but not all sharing. Federal law also requires us to tell you how we collect, share, and protect your personal information. Please read this notice carefully to understand what we do.

#### What?

It is necessary to collect certain personal and financial information in order to properly consider, process and service your mortgage loan. This information can include:

- Social Security number and employment information
- credit history and credit scores
- account balances and payment history

When you are no longer our customer, we will not share your information.

#### How?

All financial companies need to share customers' personal information to run their everyday business. In the section below, we list the reasons financial companies can share their customers' personal information; the reasons ServiSolutions chooses to share; and whether you can limit this sharing.

Reasons we can share your personal information	Does ServiSolutions share?	Can you limit this sharing?
For our everyday business purposes – such as to consider, process and service your loan, maintain your account(s), respond to court orders and legal investigations, or report to credit bureaus	Yes	No
For our marketing purposes – to offer our products and services to you	No	We don't share
For joint marketing with other financial companies	No	We don't share
For our affiliates' everyday business purposes – information about your transactions and experiences	No	We don't share
For our affiliates' everyday business purposes – information about your creditworthiness	No	We don't share
For our affiliates to market to you	No	We don't share
For nonaffiliates to market to you	No	We don't share

#### Questions?

Call (334) 244-9200 or go to [www.servsol.com](http://www.servsol.com)

## Who we are

Who is providing this notice?	ServiSolutions, a division of the Alabama Housing Finance Authority (ServiSolutions)
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## What we do

How does ServiSolutions protect my personal information?	To protect your personal information from unauthorized access and use, we use security measures that comply with federal law. These measures include computer safeguards and secured files and buildings.
How does ServiSolutions collect my personal information?	<p>We collect your personal information, for example, when you</p> <ul style="list-style-type: none"> <li>• apply for a loan</li> <li>• give us your income information or provide employment information</li> <li>• give us your contact information</li> <li>• pay us by check</li> </ul> <p>We also collect your personal information from others, such as credit bureaus or other companies.</p>
Why can't I limit all sharing?	<p>Federal law gives you the right to limit only</p> <ul style="list-style-type: none"> <li>• sharing for affiliates' everyday business purposes-information about your creditworthiness</li> <li>• affiliates from using your information to market to you</li> <li>• sharing for nonaffiliates to market to you</li> </ul> <p>State laws and individual companies may give you additional rights to limit sharing.</p>

722-3003-0113B

## Definitions

Affiliates	<p>Companies related by common ownership or control. They can be financial and nonfinancial companies.</p> <ul style="list-style-type: none"> <li>• ServiSolutions has no affiliates.</li> </ul>
Nonaffiliates	<p>Companies not related by common ownership or control. They can be financial and nonfinancial companies.</p> <ul style="list-style-type: none"> <li>• ServiSolutions does not share with nonaffiliates so they can market to you.</li> </ul>
Joint marketing	<p>A formal agreement between nonaffiliated financial companies that together market financial products or services to you.</p> <ul style="list-style-type: none"> <li>• ServiSolutions does not jointly market.</li> </ul>